



Where Can I Find... A Family Guide for Getting the Info and Help that You Need

Do you have a question or concern about your child, a school, or the school district? We want to help!
The chart below can help guide you to the right place to get the answers you need.



Questions about the Arlington Central School District

- ▶ **District Website:** www.arlingtonschools.org
You will find a wealth of information on the district website
- ▶ **Issues with your District Chromebook?** Visit the [Parent Technology Helpdesk](#) or email: techhelp@acsdny.org
- ▶ **Parent Portal/School Messenger Helpdesk:**
You can find your child's schedule, progress reports, report cards, daily attendance, and bus information on Schooltool Parent Portal. We use the SchoolMessenger callout service to contact you about emergencies, school closings, and to remind you about school activities and important dates. If you have questions about your [Parent Portal](#) account or about [SchoolMessenger](#), check the website or email parentportal@acsdny.org
- ▶ **Transportation Concerns/Questions?** For immediate assistance, call 845-486-4955. For concerns about a bus route or stop, complete the [Parent Concern Form](#).
- ▶ **Food Services:** Call 845-486-4491
- ▶ **Registration:** Call 845-227-1821 to register a new student or to change your address

Still can't find what you are looking for?
Send an email to keycommunicator@acsdny.org



Questions about an Arlington School

- ▶ **School Website** Visit the school website for announcements and school specific information.
- ▶ **Can't find what you are looking for?**
Call the school for more information. Each school website has a Directory and a Contact Us tab with contact information.



Questions about your child

- ▶ **For non-health related questions or concerns specific to your child, always start with the classroom teacher. If the teacher cannot help, then follow the next steps outlined here.**
Please note that school personnel will consult with Central Office Administration as needed.
- ▶ **Health Questions:** [Contact your school health office.](#)
- ▶ **Wellness Concerns:**
(bullying, mental health, social and emotional learning)
When appropriate, start with the classroom teacher, however, there are times when it is more appropriate to contact your child's counselor, school social worker, the school psychologist or a building administrator.
[Click here for information about filing a Dignity Act \(DASA\) Complaint](#)
- ▶ **Learning Concerns:** *(Classroom procedures, classroom or playground behavior curriculum, instruction, assessment, grades, etc.)*
Step 1: Always start with the classroom teacher
Step 2: Contact the school counselor *(Middle and High School only)*
Step 3: Contact the assistant/house principal *(Middle and High School only)*
Step 4: Contact the school principal
Step 5: Contact the Curriculum, Instruction and Assessment Team at 845-486-4460 *(Elementary Ext. 20154; Secondary Ext. 20230)*
- ▶ **Special Education Concerns:**
Step 1: Always start with the classroom/special education teacher
Step 2: Contact your school psychologist
Step 3: Contact your special education supervisor or the Director of Special Education
Step 4: Contact the appropriate school principal
Step 5: Contact the Office of Pupil Personnel Services at 845-486-4460

After following the steps outlined above, if you still have questions or concerns, contact our Central Office Administration at (845) 486-4460

Dr. Dave Moyer, Superintendent
Dr. Daisy Rodriguez, Assistant Superintendent for Curriculum, Instruction, and Assessment (Learning concerns)
Jill Post, Assistant Superintendent for Pupil Personnel Services (Health, Wellness, or Special Education)
Dr. Michael Kealy, Executive Director of Technology
Melissa Erlebacher, Chief Communication Officer

How to send an email:

Go to the district website at www.arlingtonschools.org and click on the Directory for an email directory of Central Office staff. School directories are available at each school website.